

# Interactive Quality Manual

The CEDEFOP Handbook has been implemented in different ways and for different needs:

- Freely available on the Project's Drupal platform – openly available and with an **EQAVET oriented QA Glossary** and available in **four languages** (EN, HU, IT, ES)
- In Moodle as part of the IQAM course – also available in four languages (EN, HU, IT, ES)

The freely available project portal of OpenQAsS is accessible is a Drupal-based framework, in 4 languages (with a language choice option), or directly via the following links:

<http://opengass.itstudy.hu/> - Hungarian

<http://opengass.itstudy.hu/en> - English

<http://opengass.itstudy.hu/it> - Italian

<http://opengass.itstudy.hu/es> - Spanish

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IT EN HU | ES Follow us Facebook YouTube

## Open Source Quality Assurance System for European Vocational Education

One of the burning issues today is how to improve the quality of learning/teaching in schools. Thousands of studies and scientific research have attempted to identify requirements and best practice in order to effect the transfer of theoretical conclusions into the daily practices of our schools. Particular focus has been given to European Vocational Educational (VET) schools and training centres as the current economical crisis is forcing them to respond to specifically identified demands: *"increasing attractiveness, embedding stronger work based learning, enhancing labour market relevance, developing stronger career and education guidance, implementing teachers and trainers professional development, and improving recognition and transparency of VET learning outcomes between countries and across different education pathway".#1*

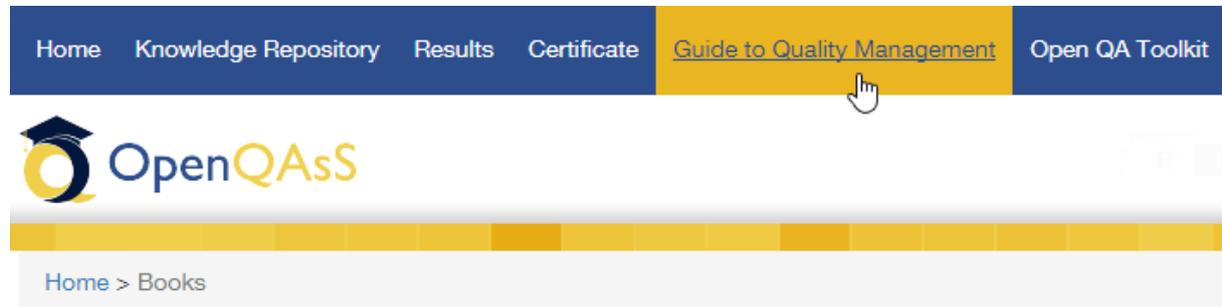
EQAVET (European Quality Assurance in Vocational Education and Training) brings together the EU Member States, the Social Partners and the European Commission to develop and improve quality assurance in European VET systems within the context of the implementation of the European Quality Assurance Reference Framework. EQAVET is designed to spread a quality culture in VET institutes, claimed as an essential condition for such improvement - *"Participating countries should - by the end of 2015 - establish at national level a common quality assurance framework for VET providers, which also applies to associated workplace learning and which is compatible with the EQAVET framework."* (Bruges Communiqué, EU Commission, 2010).

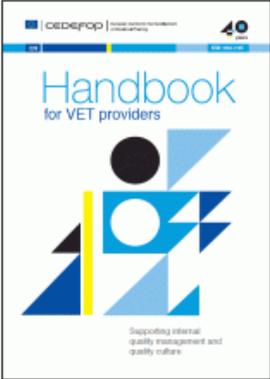
### Links

- CEDEFOP  
European Centre for the Development of Vocational Training
- EQAVET  
European Quality Assurance in Vocational Education and Training
- European Qualifications Framework
- Erasmus+

**The handbook supporting institutional quality management and the development of quality culture** (the original English and the translated versions of the CEDEFOP Handbook (EN, IT, HU, ES)) – interactive manual can be accessed in the Menu of the portal, within under Guide to Quality Management.

<http://openqass.itstudy.hu/en/bookcover>



 <p>Handbook for VET providers</p> <p>Supporting internal quality management and quality culture</p>	<p><b>Click on this link or cover or title for online reading.</b></p> <p>Handbook focuses on internal quality management and its importance for VET institutions. By this support which comprises <b>guides to self-assessment, sets of indicators, data collection and processing tools and training opportunities</b> for teachers and trainers. VET providers can successfully meet challenges of national and international competition, because it is meant to guide them through a 'quality journey' based on the <b>PDCA</b> (plan-do-check-act) or <b>quality cycle</b>, the underlying approach to any quality management system (<b>QMS</b>).</p> <p><i>The Erasmus+ Funded OpenQAsS project (2014-1-HU01-KA242-002356) is grateful to Cedefop for permissions to re-create this handbook online.</i></p>
<p>Supporting internal quality management and quality culture</p>	

The IQAM course implementation is highly interactive. It allows users to make personal lesson notes and it incorporates lesson quizzes based on the Handbook content. These quizzes form the basis of the overall IQAM examination. The Handbook itself forms the core theory for the IQAM course, but augmented by course notes and assessments.

**Interactive glossary** – collection of terms and expressions related to quality assurance

[http://openqass.itstudy.hu/en/knowledge-repository/quality\\_management/supporting-internal-quality-management-and-quality-culture](http://openqass.itstudy.hu/en/knowledge-repository/quality_management/supporting-internal-quality-management-and-quality-culture)

## Glossary

Search in Glossary

- Accreditation of an education or training programme
- Accreditation of an education or training provider programme
- Assessment of learning outcomes
- Awarding body
- CAF
- Cedefop
- Certificate/diploma/title
- cgo
- Competence
- Compulsory education

After registration and login to the portal, more interactive functions are available

Login information:

user: **tempus**

password: **tempus-**

about the quality manual:

- Public or private comments can be made related to sections



## Question Results

**Question:**

Score 1 of 1

What is the main different between 'quality culture' and 'quality management'?

**Response:**



*Quality management is based on facts, figures and measurement; Quality Culture is about individuals' roles and commitment.*

*Quality management is undertaken by specific appointments; Quality Culture is undertaken by all staff within a VET institution.*

*Quality management is guided by a specific timetable; Quality Culture is an ongoing process.*

## Open QAsS learning portal

The IQAM – Institutional Quality Assurance Manager online course (developed on the basis of the EQAVET framework) can be accessed in a Moodle learning environment via the following link:

<http://oqacourse.itstudy.hu>

OpenQAsS Magyar nyelvű kurzus English courses Curso en Español Corso in italiano magyar (hu) Nincs bejelentkezve. (Belépés)

## OpenQAsS

**MAGYAR NYELVŰ KURZUS**  
Konzultáció az oktatás minőségéről, a minőségbiztosítási kultúra javításáról...

**IQAM COURSE**  
Institutional Quality Assurance Manager - Open Learning Content development

**CURSO EN ESPAÑOL**  
El objetivo de la autoevaluación es el desarrollo de un SGC a largo plazo y una cultura sostenible de calidad en su centro de FP...

**CORSI IN ITALIANO**  
Corso "IQAM" (2017)  
• Accedi al corso  
Corso "La qualità nella scuola" (2016)  
• Focus sulla Qualità nella scuola  
• Discutiamo di Qualità nella scuola  
• Accedi al Forum  
• Accedi al Blog

### Üdvözljük az OpenQAsS együttműködési portálon

**Nyílt forráskódú minőségbiztosítási eszköztár európai szakképző intézmények számára**

Az **OpenQAsS projekt** azt a célt tűzte ki maga elé, hogy - felhasználva a modern hálózati technológiákat - minden területen támogatja az Európai Szakképzési Minőségbiztosítási Keretrendszer bevezetését. A fejlesztendő eszközök segítséget nyújtanak abban, hogy a szakképző intézmények aktuális minőségbiztosítási feladataikat sikeresen elvégezhessék.

**OpenQAsS** együttműködési portálunkon iskolai minőségbiztosítással kapcsolatos kutatások eredményeiről szóló előadásokat is összegyűjtöttünk hazai és külföldi oktatáskutató szakemberek tolmácsolásában. Tekintse meg őket Videótárunkban!

## Videó Tár

OpenQAsS Mária Hartványi által

Előadás

The portal can be presented in 4 languages, according to the settings (EN, HU, IT, ES). This portal contains the IQAM course in 3 languages, within 3 separate courses:

The portal requires login:

user: tempus

password: tempus-

<http://oqacourse.itstudy.hu/course/view.php?id=12> - English course

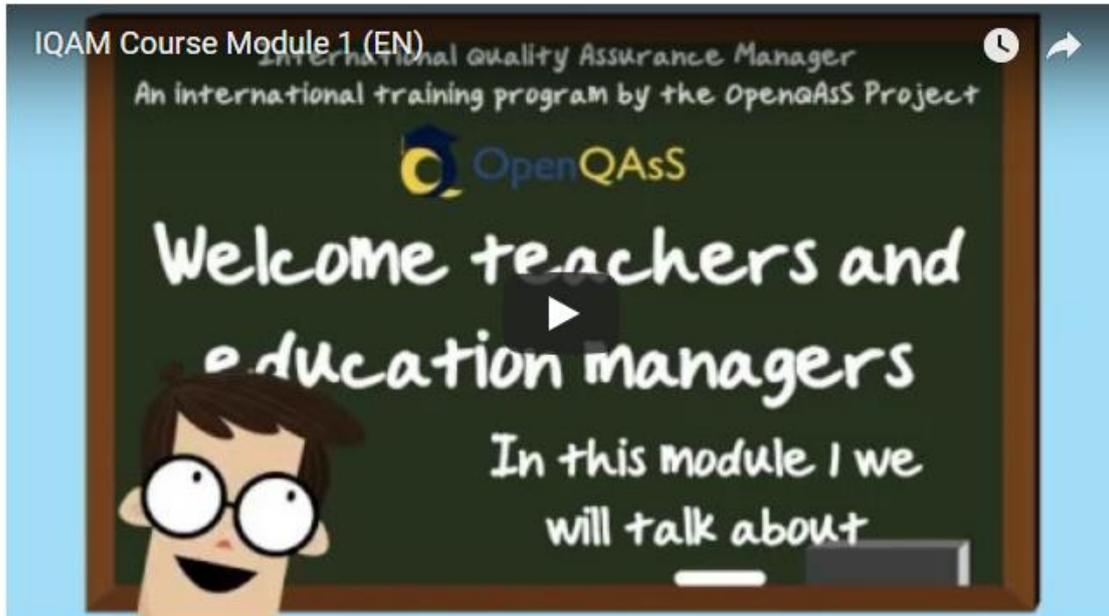
<http://oqacourse.itstudy.hu/course/view.php?id=14> - Italian course

<http://oqacourse.itstudy.hu/course/view.php?id=13> - Spanish course

## Module 1: Planning an Institutional Quality Assurance System

 Forum discussion - Module 1

 Rationale



 Learning instructions 1

 Planning an Institutional Quality Assurance System

 Assignment 1 - Planning a project for developing an Institutional QAS

There is a repository of videos related to the course, both from Hungarian and foreign education researchers:

<http://oqacourse.itstudy.hu/course/view.php?id=8> - Hungarian

<http://oqacourse.itstudy.hu/course/view.php?id=9> - English

(videos are subtitled in the language of the specific course)

# Videos

The following presentations are included in the theme of the QUALITY OF EDUCATION. Each of them concern the successful school/learner/teacher, the factors determining the quality of education, the methods of assessments and evaluations, and the teacher training, which is essentially determining the effectiveness of teachers' work. The OpenQAsS project focuses on vocational training, but the performances contain general criteria, which would have a considerable impact on the quality of the whole education sector, including the effectiveness of the teachers and the students therein. Among the videos includes a wonderful film about a liberal school based on a real story.

1. TEDGlobal 2012 · Filmed July 2012 · 19:47

**Andreas Schleicher: Use data to build better schools**

It is available in 29 languages, and switching on the interactive transcript, you can read the whole text of the presentation in your language.

This presentation can be very useful for all of us, because the PISA tests comparing a number of figures which are significant for the future better educational performance. There are many good examples: we can see through Korea to Poland from Germany, but we have to find our own way. Yes, we have to find the factors behind the weaker results of the students' reading and math skills.

