

# Quality: where to turn?

- Many Bodies
  - In Scotland “Audit Scotland” oversee everything, all sectors
  - “Educate Scotland” monitor everything except Higher Ed + Local Authority insts
    - They replace the HMle

# Our Teachers

- All are trained through four HEIs
  - 1 year in HEI; 1 year monitored in class
  - All fall under the General Teaching Council
    - Responsible to teaching standards
    - Independent body, not Gov funded
- But then a bit of a disconnect

# National Authorities

- In the UK
  - City & Guilds, Cambridge Exams, Edexcel
  - SQA in Scotland
- SQA set the curricula, rules, etc. for
  - Schools and FE (VET)
  - But not HE
- FEIs and Schools teach and assess
- SQA monitor processes, procedures and standards
  - All are examined by HMle/Audit Scotland

# SQA and Quality

- Many quality systems
  - SQMS, based on ISO 9000, redundant
  - Now various frameworks and 'toolkits'
- FEIs must have Quality Manual
  - Covers Systems and Qualifications
  - Approvers and Verifiers
  - Generates policies, processes & procedures to be verified
  - Complies with EQAVET

# Who does it cover: Actors?

- Involves
  - Students, Apprentices, Candidates
  - Training Centres of various types, e.g. Opus
    - Who do they obey; what processes have to be QAed
  - Funding Agencies
  - Qualification bodies, e.g. SQA (who dictate!)
  - Certification bodies
  - The State

# Our task

- To understand the Audit functions and requirements
- To generate action lists
- Report (through an Audit Agency)

## CAPDM wants ...

- Detailed process map for Centre operations within SQA/EQAVET sphere
- Toolkit for generating procedures, policy, data gathering, and processes, with decent UI
  - Policy reading, interpretation, toolkit implementation
- Functioning operating manual and app
  - Calendar driven?

# Links

- SQA Quality Assurance
  - <http://www.sqa.org.uk/sqa/66051.html>
- SQA Qualification Toolkit
  - <http://www.sqa.org.uk/sqa/64446.html>



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- EQAVET
  - <http://eqavet.eu/gns/policy-context/european-quality-assurance-reference-framework/framework-overview.aspx>