OpenQAsS

Open Source Quality Assurance System for Vocational Education

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ERASMUS+ Strategic Partnership

2014-2017

Evaluation of the O3

OpenQAsS System Plan and Prototype - Study/analysis

iTStudy Hungary Ltd.

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Table of Content

Questionnaire design

The first section was about the planning and development of the O3, based on the results of prior researches and online surveys, quality of the documents:

- Clear objectives, planned activities
- Analysis of the outcomes and results
- Design of System Concept
- etc.

The second section dealt with implementation phase. The items to be valued were:

- Efficiency and management
- Schedules and quality of the documents
- Accuracy and clarity
- etc.

The third section dealt with working methods. It included several items:

- Collaboration among the partners
- Usage of templates and online platform
- Information and communication
- Goals achievement
- etc.

The fourth section was about self-assessment, including items:

- Communication between the partners
- Taking part of the Consortium
- Participation in meetings and events
- etc.

The fifth section was about dissemination, as follows:

- Activity of the partners
- Activity of the Consortium
- Balancing of tasks
- Quality of this activity

The final part of the questionnaire allowed partners to include any other comment or suggestion regarding all those aspects not dealt with in the questionnaire, or aspects that should be taken into further account.

Evaluation of the questionnaire

The partners filled out the evaluation questionnaire on the project portal:

http://openqass.itstudy.hu/en/content/evaluation-o3-openqass-system-plan-and-prototype-studyanalysis

After the deadline iTStudy collected the answers (from 12 responders), summarized them and made this evaluation.

Each partner has given a specific valuation, considering a double 1-to-5 scale, first where 1 means "stongly disagree", 2 means "disagree", 3 means "almost agree", 4 means "agree" and 5 means "strongly agree"; and second where 1 means "very poor", 2 means "less than satisfactory", 3 means "satisfactory", 4 means "good"and 5 means "excellent". According to this, the most significant results are described.

Designing phase

Designing phase

|	I STRONGLY DISAGREE	I DISAGREE	ALMOST AGREE	I AGREE	I STRONGLY AGREE
The Leader of O3 stage clearly outlined the objectives and the plan to achieve the goals of this phase of the project.	0	0	0	8	4
As a partner, we understand the objectives of O3 and the planned activities.	0	0	3	3	6
The partners agreed on the analysis of the outcomes and results from previous phases (online survey, interviews, comments during events).	0	0	0	8	4
The design of the system concept proposal was fully supported by all the partners because the analysis of results from previous phases have provided objective indications for its development.	0	0	1	6	5
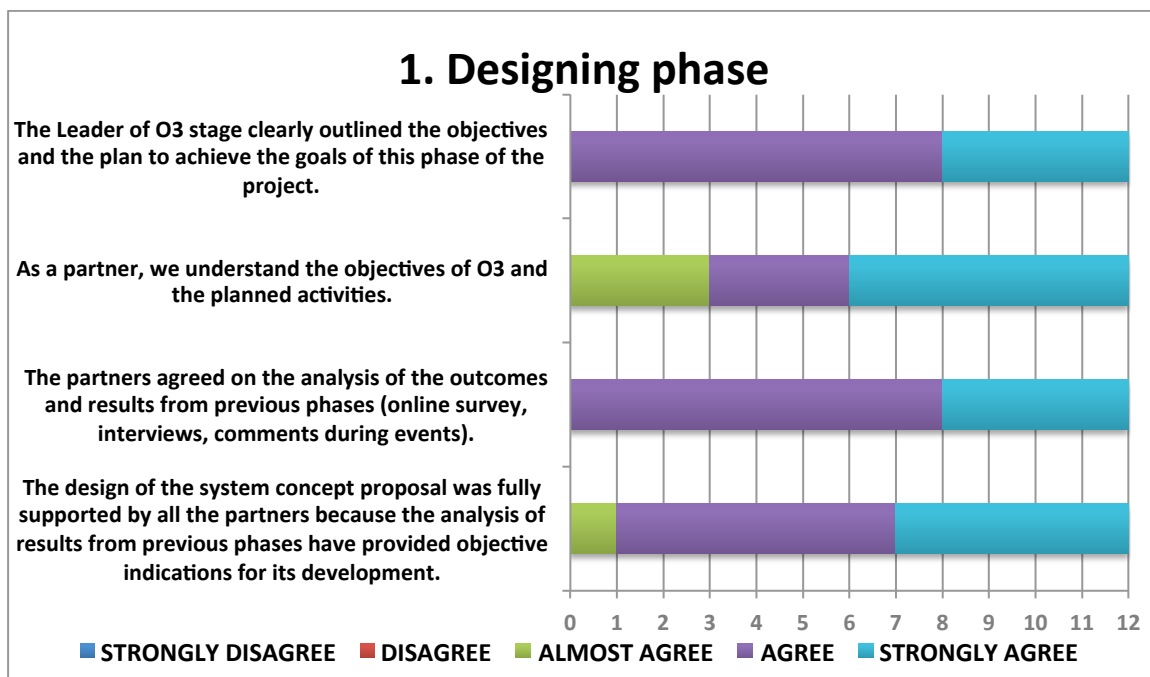
Regarding the **first section** ("Designing phase" see above), the evaluation given to the statements of the first section is quite positive in general (see detail above and aggregated version see below). The less valued have been the theme of understanding the objectives, where three respondents valued them as "almost agree", and therefore get the lowest average at this section (4.25 contrary to the others, which are 4.33). The statement with the highest value has been the system concept proposal,

where two of the participants "strongly agree" with it (average - 4.33). The average of this section is 4.31, which is about the middle one of all (cumulative average is 4.34).

Implementation

Implementation

|	I STRONGLY DISAGREE	I DISAGREE	ALMOST AGREE	I AGREE	I STRONGLY AGREE
The implementation phase of O3 was efficient and ran smoothly.	0	0	2	7	3
Partners submitted their contribution in time.	0	1	2	7	2
Both the content and the format of the final documents and products met the requirements defined in the proposal.	0	0	1	6	5
The Consortium managed to complete O3 related outcomes in time.	0	1	1	7	3
The document for the system concept was clear.	0	0	2	5	5
The prototype (Prototype in English) was clear and usable.	0	0	0	7	5
The system concept represented by the prototype is what it is expected for the project given the conditions, the expertise of the development team and the need of a common system for all countries.	0	0	2	4	6
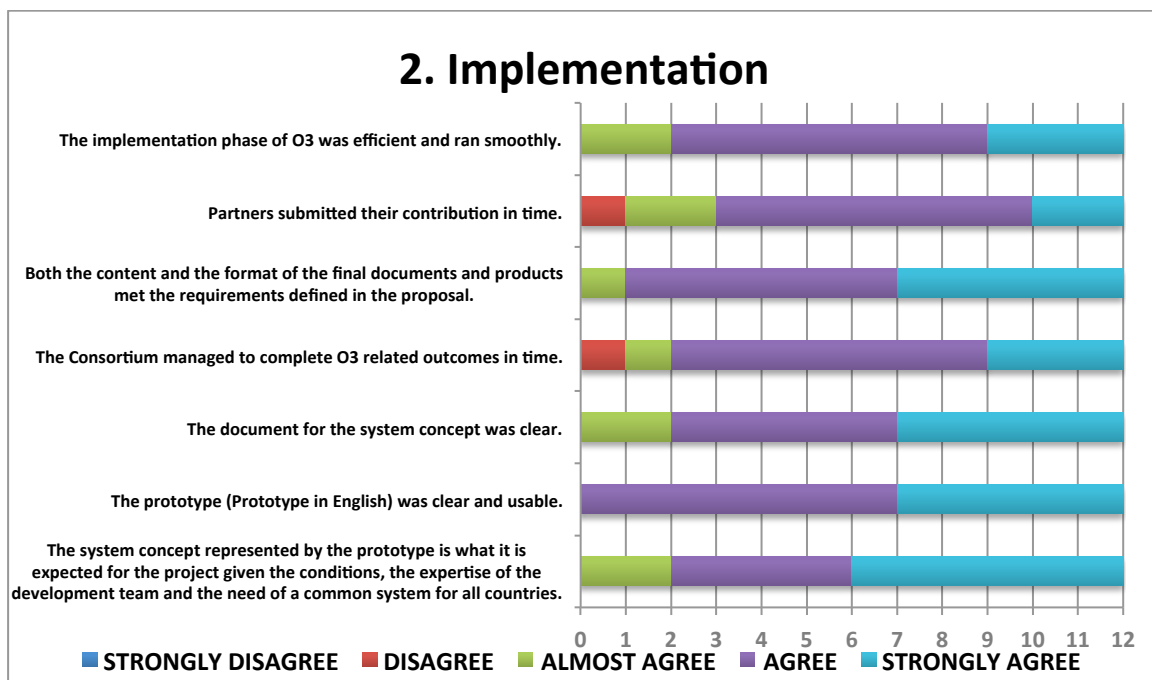
For **second section**, dealing with the "Implementation". The less valued have been the time management areas in this stage, where respondents valued them 3.83. It is enough far from the cumulative average to think about the reasons for this. In comparison with the previous outcome, there has not been any improvement in this area, but we still believe that much has to be done in order to increase efficiency and performance. In fact, the real work was highly appreciated by 4.42 (the *Prototype*).

Working methods

Working methods

|	I STRONGLY DISAGREE	I DISAGREE	ALMOST AGREE	I AGREE	I STRONGLY AGREE
The collaboration among the partners was intensive and progressive.	0	0	2	4	6
The collaboration among the partners was effective and constructive.	0	0	3	4	5
The document templates served as well-designed tools for standardisation of the final outcomes.	0	0	1	6	5
The online platform supported the collaboration and communication among the partners.	0	0	0	5	7
The leader of O3 fully achieved all objectives.	0	0	0	6	6
The Coordinator kept the partners informed on progress and made them aware of their next tasks during this phase.	0	0	1	4	7
There was a high level both of e-mail and forum activity during this work phase.	0	1	0	5	6
The partner meetings (Edinburgh and Dublin) helped to reach the expected quality of the O3 phase.	0	0	1	3	8
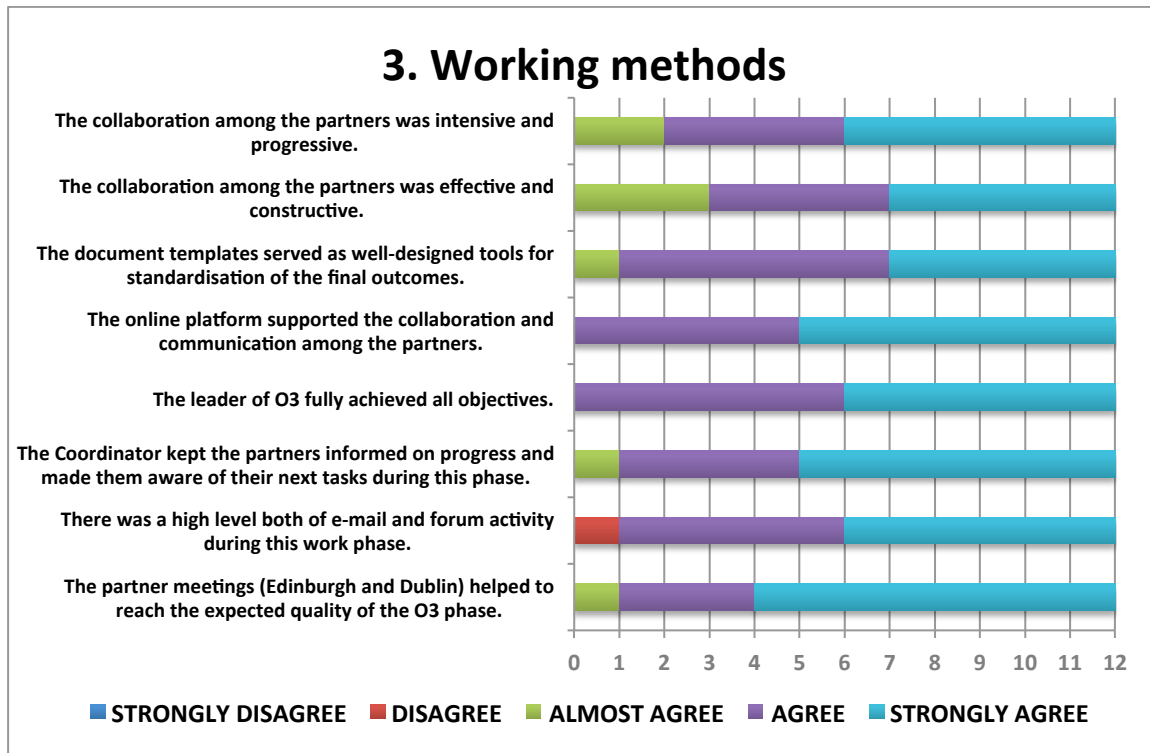
Third section is dealing with the "Working methods". The most highly valued items have been about usage of online platform for coopertion, and both of M4 and M5, which made a substantive contribution to this process. On the other hand, the item that has been less valued the lack of efficiency and constructiveness of appropiate collaboration among the partners (4.17 of section average 4.42, which is the second best from all sections).

Self-assessment

Self-assessment

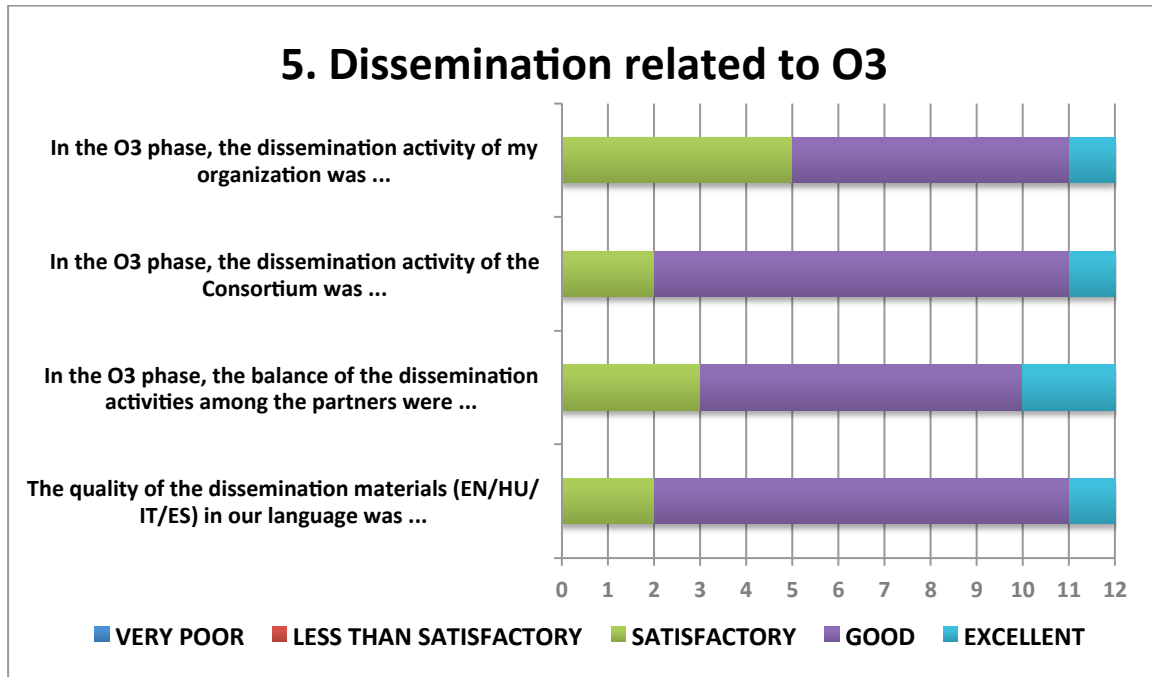|	I STRONGLY DISAGREE	I DISAGREE	ALMOST AGREE	I AGREE	I STRONGLY AGREE
We got ready our tasks in time.	0	0	2	6	4
Communication between us was very intensive.	0	0	1	7	4
Cooperation from our side was effective and positive.	0	0	1	4	7
We supported the collaboration and the Coordinator with suggestions, advices.	0	0	1	3	8
We participated in most of the meetings and events.	0	0	0	4	8
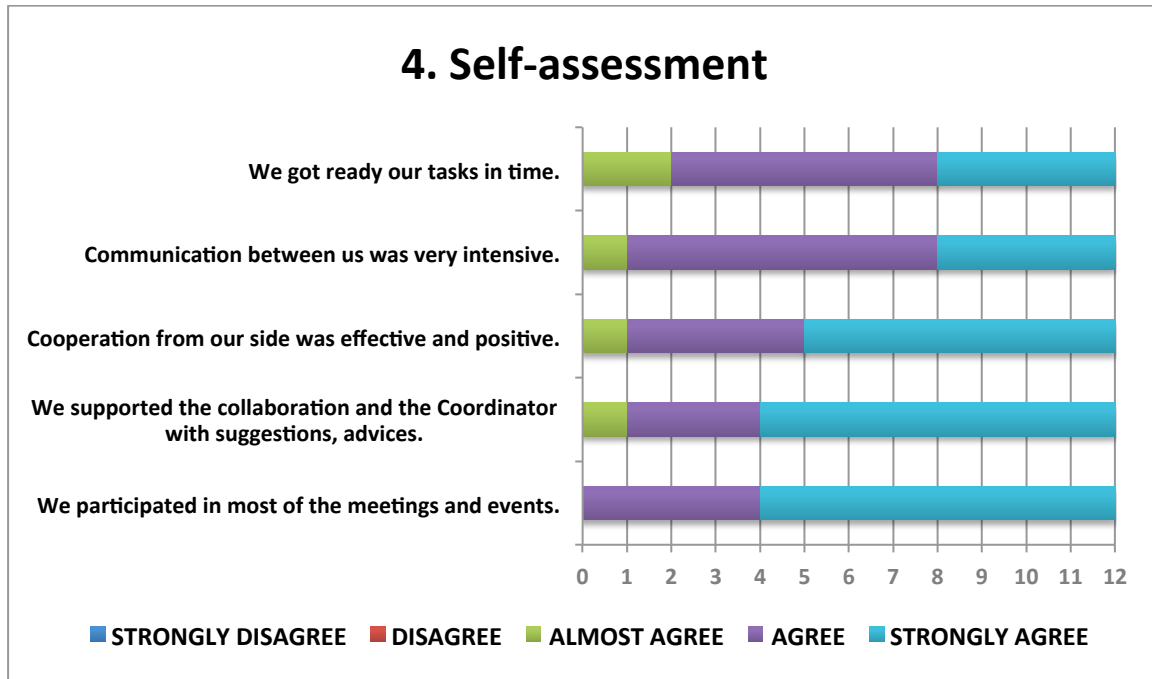
The next, **fourth section** is about "Self-assessment". This section ranks highest among all, it seems each partner was very satisfied by its own contribution. Nearly everybody (8 of 12) was "strongly agreed" with participation, in the contrary case complained about delays.

Dissemination

Dissemination related to O3

	VERY POOR	LESS THAN SATISFACTORY	SATISFACTORY	GOOD	EXCELLENT
In the O3 phase, the dissemination activity of my organization was ...	0	0	5	6	1
In the O3 phase, the dissemination activity of the Consortium was ...	0	0	2	9	1
In the O3 phase, the balance of the dissemination activities among the partners were ...	0	0	3	7	2
The quality of the dissemination materials (EN/HU/IT/ES) in our language was ...	0	0	2	9	1

5. Dissemination related to O3

In the O3 phase, the dissemination activity of my organization was ...

In the O3 phase, the dissemination activity of the Consortium was ...

In the O3 phase, the balance of the dissemination activities among the partners were ...

The quality of the dissemination materials (EN/HU/IT/ES) in our language was ...

0 1 2 3 4 5 6 7 8 9 10 11 12

■ VERY POOR ■ LESS THAN SATISFACTORY ■ SATISFACTORY ■ GOOD ■ EXCELLENT

For **fifth section** is about "Dissemination". Nearly everybody (average 3.92) was satisfied with the balance and quality of dissemination activities during this outcome. The "individual" performances were not so highly appreciated, so this question was the less valued area (3.85 only) by respondents again, because it was also the lowest ranked section of the previous outcomes. This last fact warrants particular attention in the future, because there is still room for improvement.

Suggestions and Comments

Suggestions

Left Blank	11
User entered value	1
Average submission length in words (ex blanks)	4.00

Comments

Left Blank	10
User entered value	2
Average submission length in words (ex blanks)	47.00

Suggestions by partners

The partners could give suggestion for improving the planning of the coming transnational meeting. There was only one comment in this part:

"Clear specifications are essential."

Comments

Partners willing to do so, were able to include any suggestion regarding all those aspects not deals with in the questionnaire or aspects that should be taken into further account. There were two comments for this section:

"'Quality' turns out to be such a wide concept, and includes aspects such as Lesson Planning (which the project has now focused) on but also Quality Manuals/Processes/Procedures etc. It took O2 to provide this focus (which was not unnaturally part of the project) and steer the subsequent development. For a time I was not sure of how O2 would translate to O4 in particular. I'm clear now, but wold want to see the methodologies and approaches used in O4 generalised to wider issues of quality."

"Wider dissemination months from May to June."

Conclusion
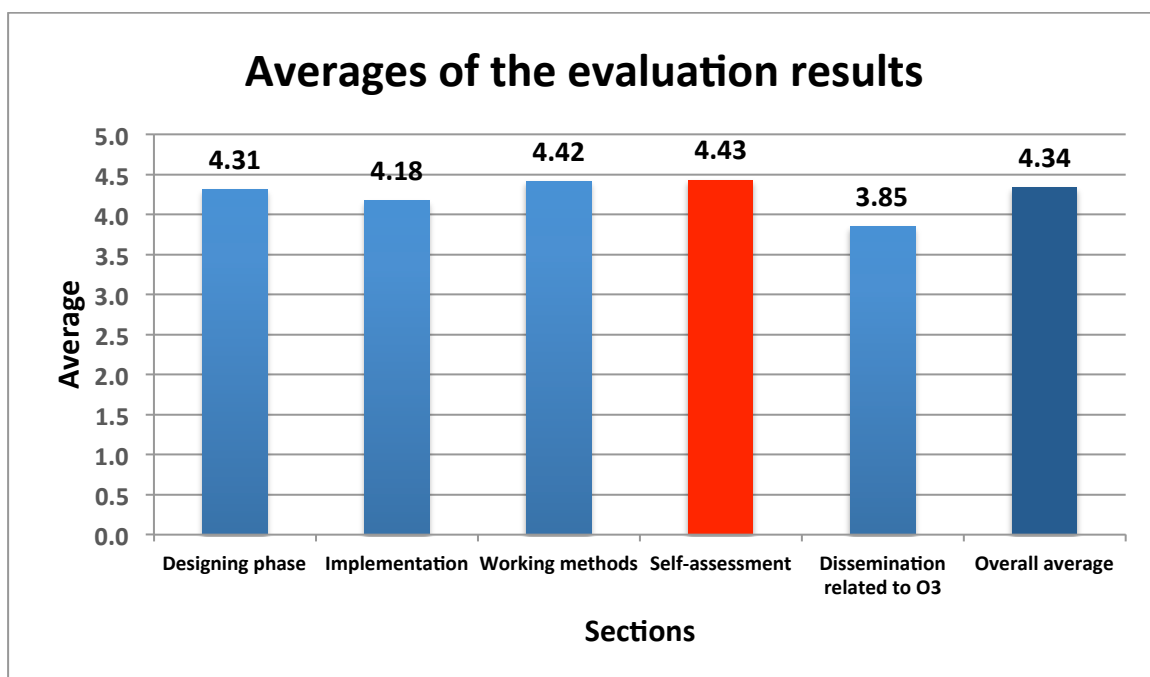
According to the responses of the Evaluation questionnaire we can declare, that basically all partner was satisfied with the O3 outcome of the **OpenQAsS** project. If it's possible, it would be important to keep this quality of organising for the upcoming meetings as well. In any event, improving of the weakest links should be a priority, such as external communication as well as internal reporting and communication. We all still have to work in that direction in the coming days.

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